

Solution:

Compliance Risk Management Results

Bank

Case Study

Compliance
Efficiency

25% ↑

Increase in the
productivity of QA
teams in 12 months

Human Error
Reduction

75% ↓

Reduction in human
errors such as call
evaluations

Banker Time Spent
On Compliance

5% ↓

Decrease in time spent
on compliance related
activity per frontline FTE

\$113+

billion in assets

4,500+

employees



Centralizing frameworks into a single system and utilizing automated compliance workflows resulted in a significant reduction in effort spent on compliance activities.



Significant reduction in call evaluation errors resulted in reduction in complaints and improvement in customer satisfaction.

Reducing human related errors minimize compliance risk.



With increased efficiency, one QA team was able to increase their risk coverage from 10 to 20 control frameworks.

Broadening risk coverage with existing FTE reduced overall risk.

“ SeeEverything helped significantly increase the efficiency and effectiveness of our QA teams. ”

- Head of Compliance